Link Pools & Landscape New Pool Warranty

LIMITATIONS

It is the Buyer's responsibility to maintain his swimming pool, including suitable pool water chemical balances. Link Pools & Landscape (LPL) will not repair damage caused by improper chemical maintenance or homeowner neglect. LPL does not warrant any work or materials provided by Buyer or Buyer's agents. LPL will not repair decks or masonry due to sun or water discoloration or by water damage. It is the buyers' responsibility to keep all landscape irrigation two feet away from all deck and structures and to maintain proper yard drainage. Please avoid underground digging where utilities and plumbing are installed.

POOL EQUIPMENT

All pool equipment installed by LPL including heaters, pumps, and filters have a three-year field warranty covering all parts and labor from the date of pool startup date. This warranty is not limited by any manufacturer's warranties. In floor cleaning heads installed in the pool have a lifetime warranty.

NON POOL EQUIPMENT

Equipment not directly related to pool operation has a warranty that is through the product manufacturer, per the terms and conditions of that specific product's written warranty. LPL will assist in securing the warranty but is not responsible for labor, freight, or other incidental costs and does not provide any warranty beyond those written terms and conditions.

UNDERGROUND INSTALLATIONS

All underground installation material is warranted to the original Buyer for as long as you own your pool. The repair labor on plumbing, gas, and electric is warranted to the original Buyer for a period of three years from the pool startup date.

POOL SHELL

LPL warrants to the original buyer that the pool shell will remain structurally sound for as long as you own your pool. Structurally sound is defined as maintaining the structural integrity of the concrete pool shell so as to withstand all the loads or stresses without causing water loss. If the shell is found not to be holding water, LPL will perform repairs as necessary to restore its water holding ability. Repairs will match the original color and texture as close as possible but will be discernible. LPL does not warrant against damage to the pool shell caused by failure to maintain water levels, acts of God, or pre-existing soil compaction by others. Steel rebar rust bleed through is specifically included as part of this lifetime warranty.

POURED DECKS

Poured concrete decks are warranted to the original buyer for three years from the pool start up. Cracks in decks that are wider than the width of a dime will be repaired at no charge during this time period. Every effort will be made to match material color and texture but the repairs will be discernible. Poured decks will show movement due to soil conditions. Movement at expansion joints and where the deck meets the pool and other surfaces is to be expected. This can be minimized through proper drainage and keeping grass and high water landscape away from all deck surfaces.

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PAVER DECKS

All Artistic, Travertine, or Brick Paver coping, cap, and deck installation material is warranted to the original Buyer for as long as you own your pool. The repair labor on these installations is warranted to the original Buyer for three years from the original pool startup date. Every effort will be made to match color and texture but exact match is not possible and repairs may be discernible.

HARDSCAPE ITEMS

LPL provides lifetime coverage against defects on hardscape. Hardscape material is warranted to the original Buyer for as long as you own your home. The repair labor on these installations is warranted to the original Buyer for three years from the original warranty start date. Every effort will be made to match color and texture but exact match is not possible and repairs may be discernible. Concrete and carpentry carry a three year warranty on materials and labor. Stucco is covered up to one (1) year; however, LPL does not warranty hairline fractures in stucco. Warranty does not cover normal wear or natural blemishes associated with the building material used. Rust on wrought iron work is not covered under this warranty.

TILE

Ceramic and Glass Tile Products are warranted for three years from the date of pool start up. These products often need to be cleaned due to calcium build up and suntan or body oils. These conditions particularly impact tile grout and tile at water line or under water features. This cleaning is part of normal maintenance and is the owner's responsibility. If tiles should dislodge during the warranty period they will be replaced at no charge using the best available match in color and texture. Top joint tile grout is also a normal maintenance item and will be redone once during this three year period.

INTERIOR FINISHES

Plaster, Ultra Paz, Pebble Fina and other plaster based interior surfaces, when installed and maintained underwater, are warranted to the original Buyer for three years from the date of pool start up. These products inherently stain, mottle, and discolor. This condition can be limited by proper attention to water condition and maintenance that is the owner's responsibility. Staining, mottling, and discoloration are not covered by this warranty.

Pebble Sheen and other pebble interior material, when installed underwater, is warranted to the original Buyer for as long as you own your pool. The labor to repair Pebble Sheen or other pebble interior, when installed underwater, is warranted to the original buyer for five years from the original pool start-up date. Pebble Sheen and other pebble interior, when installed above the waterline, is warranted to the original buyer (material and labor) for three years from date of the original pool start-up.